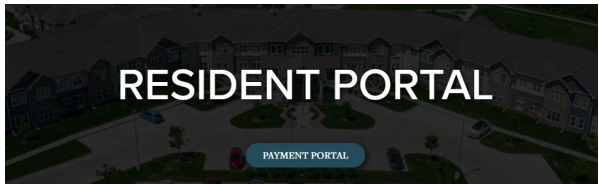
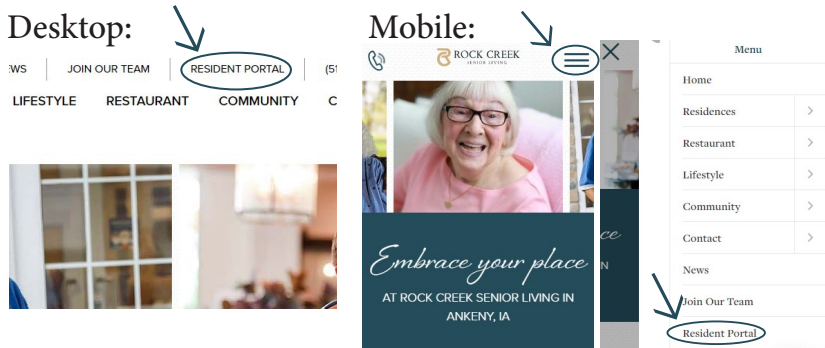


READY TO USE THE PAYMENT PORTAL?

Follow these steps to get started!

Step 1: With your invoice handy, go to www.RockCreekAnkeny.com
First click on the “Resident Portal” Button

Step 2: Click the “Payment Portal” button to login, quick pay, or sign up.



Step 3: Choose the appropriate prompt to either Quick pay, Login, or Sign up.

The image shows the main menu of the Resident Portal with three buttons: 'Quick pay', 'Login', and 'Sign up'.

Use your surname and Resident ID to Quick Pay

The image shows the 'Quick pay' form with fields for 'Resident's Resident ID' and 'Resident's last name', and a 'Find invoice' button.

Login using your email and password to access your account

The image shows the 'Login' form with fields for 'Your email' and 'Your password', a 'Forgot your password?' link, and a 'Login' button.

Need some help? Use these handy prompts beneath the options in Resident Portal to help!

Quick tip!

- Trouble logging in?**
- [Forgot your password?](#)
 - [Didn't receive confirmation instructions?](#)
 - [Didn't receive unlock instructions?](#)

The image shows the 'Sign up' form with fields for 'Resident resident id', 'Resident's last name', 'Your name', 'Your email', and 'Your password', and a 'Sign up' button.

If this is your first visit and you've yet to create an account, click **Sign Up** and fill out the prompts.